

Merry Gann, RN, LHRM, CCM, ABDA

Experience

Ms. Gann has over 17 years of diverse experience in the managed care industry. She has extensive experience in operations of medical management programs, which include utilization management, case management, disease management programs, Transplant and Cancer Networks. Her other areas of expertise include nursing, medical management product and software development, program implementation, URAC accreditation surveys, hospital risk management and underwriting risk assessment services.

CPR Risk Management, Inc., Co-founded 2010

Ms. Gann is co-founder and President of CPR Risk Management, Inc. With her many years of combined experience in managed care and nursing, she brings a wide range of experience to CPR Risk Management.

She has serviced her clients in:

- Case Management
- Utilizations Management
- Disease Management
- Transplant contracting
- Medical necessity and peer reviews
- Medical software development
- Miscellaneous medical projects
- Healthcare risk management

CP Risk Solutions, LLC July 2009 to 2010

Ms. Gann assisted with medical underwriting, claims review and case management. She brought her knowledge of medical management programs to CP Risk Solution's wide spectrum of services.

She serviced CP Risk Solution clients in:

- Medical underwriting
- Claim management
- Trigger/large claim review
- Miscellaneous medical projects
- Case Management services

Strategic Health Development Corporation 1994-2009

Ms. Gann was the Vice President of Operations at Strategic Health Development Corporation. She was responsible for overseeing the daily operations of the medical management programs and all other divisions of the company.

Her scope of responsibilities included:

- Directing all activities of operations, marketing/sales, hospital bill auditing program and all other divisions of the organization.
- Writing and administering policies and procedures for all medical management programs.
- Writing, designing case management program and underwriting risk assessment program.
- Being directly instrumental in maintaining URAC accreditations and receiving full accreditation without any deficiencies for health utilization and case management programs.
- Training and managing disease managers, case managers and clinical reviewers and achieved significant improvements in their productivity and in the quality of services provided.
- Reviewing analyses of activities, costs, operations and data to determine each individual department's progress towards stated goals and objectives.
- Serving as the Chairman/Director of the Quality Management Committee.
- Developing a disease management program for Diabetes, Asthma, Hypertension, Coronary Artery Disease, Chronic Obstructive Pulmonary Disease and Congestive Heart Failure.
- Structuring a High Risk Maternity Education Program.
- Negotiating and managing Transplant Network Contracts and programs with Centers of Excellence throughout the United States.
- Managing all call center activities included in Demand Management services and Utilization Management program.

Doctor' s Hospital of Hollywood 1982-1994

Ms. Gann was Director of Risk Management and Infection Control for Doctor's Hospital of Hollywood. She was responsible for maintaining infection control/risk management programs, policies and procedures and JCAHO accreditation for both programs.

Professional Designations

- Licensed Healthcare Risk Manager 1990
- Certified Case Manager 1995
- Member of the American Board of Disability Analysts (ABDA)(Certified Disability Analyst) 1996

